



ENUGU STATE ELECTRICITY REGULATORY COMMISSION

ORDER NO. EERC/2026/002

ORDER ON THE REVIEW OF THE COMMISSION'S DIRECTIVE TO MAINPOWER ELECTRICITY DISTRIBUTION LIMITED ON THE DOWNGRADE OF FEEDERS FOR FAILURE TO MEET SERVICE OBLIGATIONS UNDER THE SERVICE BASED TARIFF FRAMEWORK AND OTHER MATTERS RELATING THERETO

WHEREAS:

- (1) By its letter dated 8th May 2026 the Enugu State Electricity Regulatory Commission (the Commission) issued a Directive to MainPower Electricity Distribution Limited (MainPower) to downgrade 60 feeders in its distribution network to their appropriate service levels due to MainPower's failure to meet the service level obligations of the said 60 feeders under the Service Based Tariff (SBT) framework
- (2) MainPower failed or refused to comply with the Commission's Directive, and in its communications to the Commission, raised issues which were tantamount to a challenge of the Commission's regulatory powers over its operations in Enugu State notwithstanding its status as a licensee of the Commission
- (3) The Commission subsequently issued a notice dated 29th May 2026 directing MainPower to show cause why the Commission should not commence enforcement action for its failure to comply with the Commission's lawful regulatory Directive to downgrade the said feeders
- (4) Even after issuance of the notice, MainPower still failed or refused to comply with the Commission's Directive to downgrade the feeders in question
- (5) Between the months of June and July 2026, several important stakeholders facilitated dialogue between the Commission, MainPower and its holding company, Enugu Electricity Distribution Plc (EEDC), including the Bureau of Public Enterprises (BPE) and the Secretary to Enugu State Government.

- (6) Some of the meetings were attended by critical stakeholder groups in Enugu State including representatives of industrial, residential and commercial customers, as well as ministries, departments and agencies (MDA) of the State government.

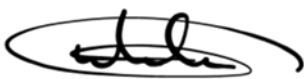
THE COMMISSION THEREFORE HEREBY ORDERS AS FOLLOWS:

1. The Commission wishes to express its appreciation for the constructive roles played by important stakeholders in facilitating dialogue and reaffirms its commitment to collaborative regulation in the public interest. However, the final decisions contained in this Order reflect the Commission's independent assessment of all relevant situations and considerations.
2. Following the constructive engagements with MainPower and other important stakeholders, and having undertaken further review of the relevant issues, the Commission has determined that a revised regulatory approach will better achieve the objectives of the Enugu State electricity market. Accordingly, the Commission orders that its earlier Directive is hereby superseded by the revised measures set out in this Order.
3. The Commission has established that the 60 feeders in question failed to meet their service obligations under the SBT framework in the months of February, March and April 2026.
4. Although the Commission's regulatory framework does not have any provision for customer compensation in the event of MainPower's failure to meet its service obligations under the SBT framework, the Commission shall make a one-off exception in this case and approve a compensation arrangement for MainPower's customers instead of feeder downgrade. This is because of the peculiar circumstances of this case, and more importantly, the fact that the Commission has noted the concerted effort being made by MainPower to improve its services in the State in recent months.

5. MainPower informed the Commission that it had implemented a compensation package for affected customers. Apart from the fact that MainPower did not obtain the Commission's prior approval for the compensation scheme, and that it was limited to Band A customers only, the Commission's review of the data supporting the claimed implementation was found to be entirely unsatisfactory. While there was evidence of implementation in favour of some customers, the data showed that many more affected customers were left out.
6. In exercise of its powers under the Enugu State Electricity Law 2023 and its regulations, the Commission hereby further orders as follows:
 - (i) MainPower shall pay compensation to all customers on the affected feeders as provided in the Schedule to this Order for the months of February, March, and April 2026. The compensation shall be at the rate of twenty-five per cent (25%) of the applicable estimated billing caps for each of the feeders during the said three months and shall be in the form of energy units only.
 - (ii) The average of all the caps shall be used to determine the compensation payable to customers who are on feeders without any specific estimation cap.
 - (iii) The compensation shall take into account any compensation that has already been implemented by MainPower in favour of any affected customer before this Order.
 - (iv) MainPower shall fully implement the compensation within a billing cycle of three months from the commencement of this Order.
 - (v) MainPower shall submit to the Commission a comprehensive compliance report upon its full implementation of the compensation package after the third month's billing cycle in such manner or format as the Commission may determine.
 - (vi) Where MainPower fails or neglects to comply with this Order, the Commission shall invoke its powers under section 32(5) of the Enugu State Electricity Law 2023, which authorises the Commission to impose a fine not exceeding N500,000.00 (Five Hundred Thousand Naira) for each day that MainPower may be in default of compliance with this Order.

7. The compensation arrangement contained in this Order shall not be construed as constituting a framework for customer compensation for any future event of service failure by MainPower under the SBT framework. Accordingly, the Commission restates its commitment to support any sincere effort by MainPower to procure additional capacity outside its share of the Vesting Contract capacity from EEDC.
8. This Order is without prejudice to the Commission's continuing obligation to monitor the operational or other performance of MainPower, including but not limited to the Commission's power to monitor MainPower's performance under the SBT framework.
9. THE COMMISSION NOTES with disfavour the conduct of MainPower in acting contrary to the provisions of section 21(c) of the Enugu State Electricity Law 2023, which requires a licensee, among others, to comply with the directives of the Commission. Consequently, owing to other extenuating circumstances, the Commission hereby imposes a symbolic sanction of N1,000,000 (One Million Naira) only on MainPower.
10. This Order and the obligations created herein shall take effect from 1st August 2026.

DATED this 30th day of July 2026



Chijioke M. Okonkwo
Chairman/CEO



Reuben C. Okoye
Commissioner, Market Operations

SCHEDULE FOR IMPLEMENTATION OF 25% COMPENSATION

S/N	FEEDERS	ENERGY CAPS	COMPENSATION OF 25% OF ESTIMATION CAPS
1	9TH MILE INDUSTRIAL 11KV	132	33
2	ABAKALIKI ROAD 11KV	656	164
3	ABAKPA 1, 11KV	108	27
4	ABAKPA 2, 11KV	224	56
5	ABAKPA 3, 11KV	161	40
6	ABOR LEG 33KV	511	128
7	ACHI 33KV	92	23
8	AJALI LEG 33KV	275	69
9	AKPOGA LEG 33KV	197	49
10	AMAORJI 11KV	151	38
11	AMECHI 33KV	195	49
12	AMECHI UWANI 11KV	176	44
13	ARMY AWKUNANAW 11KV	135	34
14	ARTISAN 11KV	318	80
15	BASS 11KV	185	46
16	CAMPUS 11KV	319	80
17	CHIME AVENUE 11KV	281	70
18	COAL CAMP 11KV	204	51
19	COCA-COLA 33KV	-	60
20	DHAMIJA 11KV	165	41
21	EHA-AMUFU 33KV	106	27
22	EMENE 1, 11KV	239	60
23	EMENE 2, 11KV	196	49
24	EMENE 3, 11KV	297	74
25	EMENE INDUSTRIAL 1, 33KV	89	22
26	ENUGU GRA 11KV	261	65
27	EZEAGU 33KV	126	32
28	GARIKKI 33KV	174	44
29	GOLF 11KV	181	45
30	GOVERNMENT HOUSE 33KV	455	114
31	HILLTOP 11KV	119	30
32	IBAGWA 33KV	142	36
33	INDEPENDENCE LAYOUT 33KV	-	60
34	ITUKU OZALLA 33KV	192	48
35	KINGSWAY LINE 2, 33KV	707	177
36	MARYLAND 11KV	210	53
37	NEW HAVEN 11KV	280	70
38	NEW HAVEN 33KV	-	60
39	NEW NNPC 33KV	497	124

40	NIKE LAKE 11KV	137	34
41	NOWAS 11KV	129	32
42	NTA 11KV	114	29
43	OJI URBAN 11KV	139	35
44	OKWE 11KV	202	51
45	ONITSHA ROAD	369	92
46	ONUIYI 11KV	132	33
47	PHASE 6, 11KV	204	51
48	PRESIDENTIAL 11kv	298	75
49	PRISONS 11KV	190	48
50	SATELLITE 11KV	177	44
51	THINKERS CORNER 33KV	-	60
52	TOP LAND 11KV	213	53
53	TOWNSHIP NSUKKA 11KV	158	40
54	TRANS EKULU 33KV	791	198
55	UGWOGO 33KV	260	65
13	UGWUAJI GARIKKI 33KV	249	62
57	UGWUOYE 11KV	156	39
58	UNEC 11KV	289	72
59	UNN 11KV	-	60
60	WILSON 11KV	118	30